



Date: July 20, 2011

To: All ATCO Pipelines and NGTL Customers

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On May 27, 2010 ATCO Pipelines received Alberta Utilities Commission (AUC) approval of Integration and approval in principle of the proposed transition of contracts from ATCO Pipelines to NGTL. On August 12, 2010, NGTL received National Energy Board (NEB) approval of its Integration and Rate Design Application. On April 20, 2011, the AUC approved the transition of contracts from ATCO Pipelines to NGTL. On the basis of these regulatory approvals NGTL and ATCO Pipelines targeted August 1, 2011 as the effective date for Integration.

On May 16, 2011 NGTL filed its Integration Implementation and Final 2011 Rates Application with the NEB, requesting the following approvals necessary to implement Integration and final rates on August 1, 2011:

- Approval of Other Service (OS) agreements to provide new NGTL service to certain existing ATCO Pipelines customers;
- Authorization to charge and collect from certain Alberta System customer and remit to ATCO Pipelines municipal franchise fees and approval of associated amendments to NGTL's Tariff; and
- Approval of final 2011 Alberta System rates, tolls and charges to be effective on August 1.

NGTL requested that approval of the Integration Implementation and Final 2011 Rates Application by July 15, 2011 in order to be able implement by August 1, 2011. **NGTL has not received the necessary approvals from the NEB at this time and therefore, implementation of Integration and 2011 final rates cannot occur as scheduled on August 1, 2011.**

The current NGTL rates will remain in effect until further notice.

As communicated to existing ATCO customers in the Integration Information and Service Agreement Package distributed on June 30, 2011, Integration is subject to receipt of all necessary regulatory approvals. This package advised that, in the event regulatory approvals were not received or effective by August 1, 2011, the Service Agreements and Schedules of Service offered to existing ATCO customers would be void. NGTL will reissue revised Service Agreements and Schedules of Service with a new service commencement date coinciding with the revised Integration effective date once that date is known. If Integration is delayed beyond October 1, 2011, NGTL will carry out a new customer election process for the implementation of Integration.

NGTL appreciates the enormous efforts of customers in preparing to implement Integration on August 1st. We understand the significant disruption that this delay will cause customers and the industry as a whole.



NGTL will continue to update customers and establish the path forward for Integration once further communication from the NEB is received.

For further information please feel free to contact the following individuals:

**NGTL:**

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